

Going to client' house  
Preparing client's meal

A new care worker will be assisting a client, to prepare a meal.

This process has been explained to the client who has agreed to an extra person observing the assessment. The process has also been explained to client's next of kin, who are also in support of it and see the benefit of new workers' practice being observed and signed off.

The new care worker will check with what they would like to eat and support in the preparation of the meal in accordance with the care plan. X will be encouraged to do as much as they can independently. The new care worker will wash their own hands prior to any food preparation and ensure any special utensils are clean and ready for use.

The food and drink will be placed in a position easy for to access. The new care worker will check any communication devices are in good working order.

<p>1.1 Demonstrate that they are working in accordance with the agreed ways of working with their employer</p>
<p>1.4 Demonstrate behaviours, attitudes and ways of working that can help improve partnership working</p>


## 5.

**5.7** Demonstrate that their actions promote person centred values including:

- Individuality
- Independence
- Privacy
- Partnership
- Choice
- Dignity
- Respect

## 6.

**6.5** Demonstrate the use appropriate verbal and non-verbal communication:

Verbal:

- Tone
- Volume

Non-verbal:

- Position/ proximity
- Eye contact
- Body language
- Touch
- Signs
- Symbols and pictures
- Writing
- Objects of reference
- Human and technical aids

Communication may take place:

- Face to face
- By telephone or text
- By email, internet or social networks
- By written reports or letters

**6.6** Ensure that any communication aids/ technologies are in order

## 7.

**7.2**

15. *[Faint, illegible text]*