

Meet Carol

Learning and Development Manager, The Human Support Group

Carol Glanfield tells us about how she started her career in adult social care and her career journey so far.

About your employer

The Human Support Group was established in 1998 and they provide Local Authority funded, reablement and private care services across many parts of the country. They are a people-focused business, offering a range of personalised care services to adults living in their own home, supporting and encouraging them to be independent.

Their aims and vision is to provide the very best personalised care that; service users recommend to their family and friends; commissioners prefer for their citizens; self-funders select for themselves; and our colleagues are proud of.

About your role

My role as Learning and Development Manager revolves around the training needs of the company. This involves completing training and development plans in line with the business and individual needs, ensuring opportunities for Continued Professional Development are provided.

It is important that all training is of high quality and is cost effective, therefore as well as being responsible for inhouse learning and development, I work closely with external training

